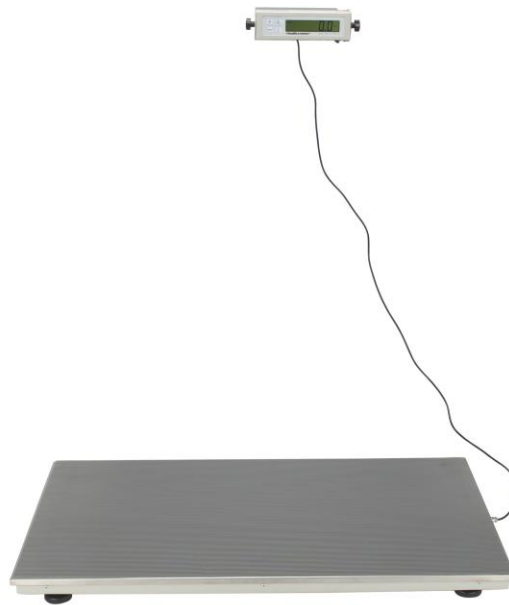


# Health o meter®

P r o f e s s i o n a l

## Large Platform Digital Scale Model 2842KL



ISO13485:2016  
CERTIFIED

ISO 9001:2015  
CERTIFIED

## USER INSTRUCTIONS

Para ver las instrucciones de uso en español visita [www.homscales.com](http://www.homscales.com)

weigh**easier**®

**Thank you** for your purchase of this Health o meter® Professional scale. Please read this manual carefully and keep it for easy reference or training.

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**Note: This scale has been factory calibrated, and does not require calibration prior to use.**

Please register your scale for warranty coverage at:

[www.homscales.com](http://www.homscales.com)

For User Instructions updates and revisions please go to:

[www.homscales.com](http://www.homscales.com)

# CAUTIONS AND WARNINGS

## **INTENDED USE**

This Health o meter® Professional scale is intended to be used in a professional medical environment by trained medical staff. This product was designed to weigh patients who are safely positioned on the platform. Do not modify the product or use it for anything other than its intended purpose.

**To prevent patient/caregiver injury or damage to your scale, please follow the instructions in this user manual very carefully.**

- Do not exceed the weight capacity specified for this scale.
- For accurate weighing, this scale must be placed on a flat, stable surface.
- For accurate weighing, verify before each use the proper operation according to the procedure described in this manual.
- Do not use in the presence of flammable or explosive materials.
- If the scale becomes damaged, it should not be operated until properly serviced.
- Do not transport the scale with a patient or object on the scale.
- Do not wheel or pull the scale down stairs, doing so may damage internal parts.
- Ensure that the AC adapter and scale do not come in contact with liquids, excessive temperature, or excessive humidity.

## **Patient/caregiver safety**

- This scale is designed for static weighing of patients only. No scale should be used for patient transfer.
- To prevent patient injury, the patient must be attended to throughout the entire weighing event. Caregivers should ensure that the patient is stable and provide support as needed when getting onto and off of the scale.

## **When operating the scale with the AC adapter:**

- Operate this scale exclusively with the AC adapter provided by Health o meter Professional. Use of an unspecified adapter will void the warranty, and can pose a serious safety hazard.
- For use with AC adapter model ADPT31 (USA or Canada) or ADPT30 (International)
- Prior to using this scale, inspect the AC adapter cord for cracking / fraying, or for broken / bent plug prongs.
- Prior to using this scale, ensure that the AC adapter is plugged into an outlet with the rated voltage appropriate for operation.
- Ensure that the AC outlet is wired to a circuit breaker or other protected power source.
- Unplug the AC adapter, and carefully store both the adapter and adapter cord before moving the scale.
- Operating this scale at voltages and frequencies other than specified can damage the equipment and will void the warranty.

## **When operating the scale with batteries:**

- If the "LOBAT" indicator activates, replace the batteries or switch to the AC adapter as soon as possible.
- When replacing / inserting batteries, be sure to use all new batteries.

**In no event whatsoever shall Pelstar, LLC be liable for damages or injuries arising from or connected with the assembly, use, or misuse of its products.**

# SPECIFICATIONS

Health o meter Professional's Large Platform Digital Scale model 2842KL uses highly sophisticated microprocessor technology. Each scale is designed to provide accurate, reliable and repeatable weight measurements and features that make the weighing process simple, fast and convenient.

- Weighing is performed by motion-sensing technology.
- The patient's weight can be displayed in pounds or in kilograms.
- The scale includes a specially designed removable rubber mat for easy cleaning.
- The unit can be operated using its AC power adapter or by 6 C-cell batteries.

## **SCALE SPECIFICATIONS**

Capacity and Resolution:	600 lb x 0.2 lb (270 kg x 0.1 kg)
Power Requirements:	Adapter Model No. RHD10W090050 or No. RHD090020 Health o meter® Professional Model (ADPT31) (Included) Input: 100-240VAC, 50/60Hz, 500mA Output: 9.0V $\overline{\text{---}}$ 0.5A  Or 6 C Batteries (not included)
Environmental:	Operating Temperature: 50°F to 95°F / 10°C to 35° C Storage Temperature: 32°F to 122°F (0°C to 50°C) Maximum Humidity: 85% RH in use or in storage
Platform Dimensions:	22 1/4" (w) x 42" (d) x 2 1/2" (h) / 565mm (w) x 1067mm (d) x 64mm (h)

# CERTIFICATIONS / DISPOSAL

## Certification Descriptions:

**ISO13485:2016  
CERTIFIED**

**ISO 9001:2015  
CERTIFIED**

Pelstar, LLC has been officially certified as a manufacturer of Health o meter® Professional medical devices to be in compliance with stringent ISO requirements. The Pelstar, LLC quality assurance system covers the development, production, sales and service of medical scales and measuring systems.

## Scale Disposal:



Do not dispose of this device in domestic waste. This Health o meter® Professional scale must be disposed of properly as electronic waste. Follow the national, regional or local regulations which apply to you for disposal. For scale assistance or telephone support, please call Health o meter® Professional Customer Service (available on normal business days) at (+1) 800-815-6615 or (+1) 708-377-0600.

# ASSEMBLY INSTRUCTIONS

## **Before Assembly**

Each 2842KL Large Platform Digital Scale is shipped disassembled in one carton. Carefully inspect the carton for shipping damage before unpacking. If damage is found, contact your shipper or a Health o meter® Professional representative immediately at 1-800-815-6615. Claims must be filed with the shipper as soon as possible after receipt of the package. The following information details what you will find inside the main carton as you unpack the parts for assembly.

To prevent scratching any components, carefully remove each assembly from the carton and unwrap the packing materials. Set the carton aside for storage. To avoid damaging the scale parts when unpacking, do not use a box cutter, knife, scissors, or any sharp object to open the protective inner packaging.

## **Parts List**

### **Carton**

- (1) Base assembly
- (1) Display head
- (1) Display assembly bracket
- (4) Base assembly feet
- (1) Small white box containing AC adapter
- (2) Display assembly screws and washers
- (1) Rubber mat

# ASSEMBLY INSTRUCTIONS (CONT.)

1. Place the base assembly upside down on a flat, steady surface.



2. Screw the four feet into the base assembly. Turn each foot completely into the base assembly and then back out 1 1/2 turns. Carefully turn the base assembly right side up. Adjust the feet as necessary for a level, stable platform. Do not drop the scale as this may damage the load cells.



3. Plug the display cable connector into the base cable connector.



4. Optional step to secure excess cable: Remove the screws on the side of the platform that include black clamps. Open the clamp and route the cable into the clamp. Replace the screw with the cable onto the side of the platform.



5. Place the rubber mat in the center area of the base assembly platform.



6. If mounting the display head onto a wall see the Display Head Wall Mounting instructions on the next page. If wall mounting the display, complete this step after the display assembly bracket has been mounted to the wall. If using as on a desk or table, place the display head into the display bracket and screw in the two display assembly screws.



## ASSEMBLY INSTRUCTIONS (CONT.)

### Display Assembly Wall Mounting Instructions

**Caution:** When wall mounting the display assembly, ensure that the mounting location is free of electrical lines, gas pipes, and other safety hazards. Ensure that wall is of construction that can support the display assembly.

**Note:** Display assembly can be mounted to a wall up to 6 feet (1.83 m) from the base.

1. If display head is already attached to the display assembly bracket, remove the display assembly screws at the side of the display head and set them aside.
2. Position the display assembly bracket on the wall at the desired location and mark the mounting bracket hole locations.
3. Use suitable plastic or metal anchors for the type of wall construction and carefully drill the appropriate sized holes.
4. Insert the anchors into the wall, and screw the two mounting screws into the anchors. Adjust the screw head depth such that the screw heads protrude 1/8" (3.2 mm) from the wall.
5. Position the display assembly mounting holes onto the mounting screws and pull down on the display assembly to secure the bracket over the screws.
6. Re-attach the display head to the display assembly bracket using the two display assembly screws.

### Required Parts Not Included With This Scale

- (2) # 10-12 x 1 in. Screws
- (2) Mounting anchors, compatible with wall construction

## SET UP

1. Plug the scale's AC adapter into the display assembly and into the power source. If using batteries instead of the AC adapter, see "Replacing Batteries" section on the next page for battery installation instructions.
2. Press the **ON/OFF** button to turn the scale on. The display will show "start" and then "0.0".
3. When the self-test function is complete, the digital display should read "0.0".
4. Place a weight [not to exceed 600 lb (270 kg)] on the scale. The digital display will blink "-----" until the weight calculation is complete.
5. Press the **LBS/KG** button to select the weight mode, either in kilograms or pounds.
6. Press the **REWEIGH** button; the digital display should again read the weight of the item on the scale.
7. Remove the weight from the scale. The digital display should continue to read the weight of the item that was on the scale.
8. Press the **ZERO** button; the digital display should return to zero.
9. Turn the scale on using **ON/OFF** button.

NOTE: If the set up procedure failed, contact Health o meter Professional Scales Customer Service at 1-800-815-6615.



# SET UP (CONT)

## Battery Installation

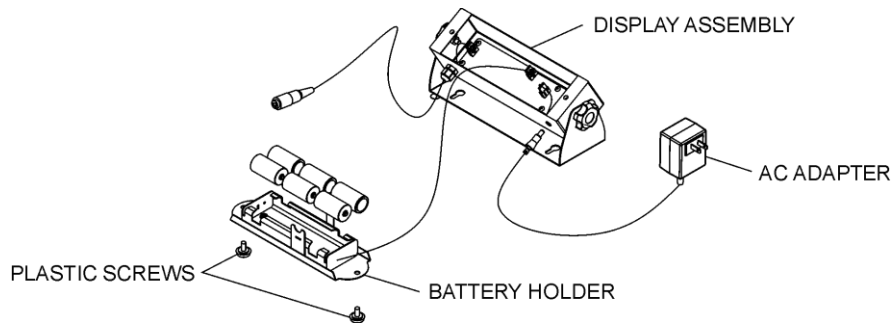


Figure 1. Replacing the Batteries

1. If connected, disconnect the scale from the AC power source.
2. Unscrew two plastic screws and carefully remove the battery holder from the display assembly.
3. Take the batteries from the battery holder, replace the batteries with new ones.
4. Position the battery holder into the display assembly and reinstall two plastic screws.

# OPERATING INSTRUCTIONS

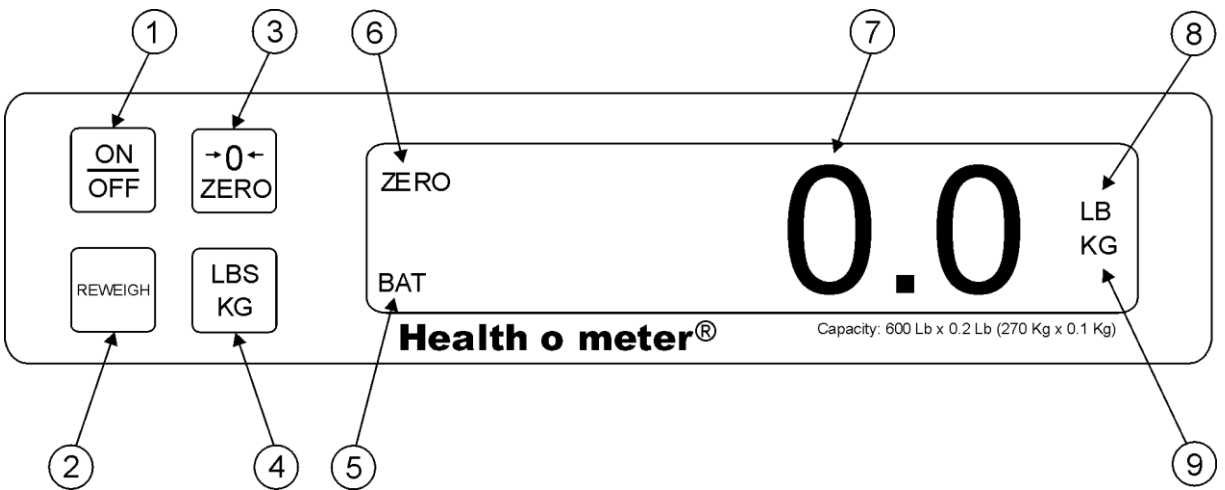


Figure 2. Control Panel

ITEM	DESCRIPTION	FUNCTION
1	ON/OFF button	Turns scale ON and OFF.
2	REWEIGH button	Allows repeated weighing of the patient without stepping off the scale.
3	ZERO button	Zeros digital display prior to weighing. Enables the cancellation (tare) of weight of mat or other accessories on the scale.
4	LBS/KG button	Selects kilograms or pounds.
5	BAT indicator	When ON, indicates scale batteries are low. The batteries should be replaced.
6	ZERO indicator	When ON, indicates the scale is stable and ready for use.
7	Digital Display 6 Digit LCD	Displays patient weight in kilograms or pounds as shown by the "LB" or "KG" indicator on the right side of the display. When REWEIGH button is depressed, display will blink "-----" until patient's weight is determined.
8	LB indicator	When ON, indicates displaying weight in pounds.
9	KG indicator	When ON, indicates displaying weight in kilograms.

## OPERATING INSTRUCTIONS (CONT.)

1. Press the **ON/OFF** button to turn the scale on.
2. Wait until “0.0” appears on the digital display.
3. Place the patient on the scale. The display will blink “=====” until the weight of the patient is determined.
4. If you wish to reweigh the patient without removing them from the scale, press the **REWEIGH** button.
5. Remove the patient from the scale. The digital display will continue to read the patient’s weight until the **REWEIGH** or **ZERO** button is pressed.

**NOTE:** After 2 minutes of inactivity, the scale will turn off to conserve power. To restart the scale, press the **ON/OFF** button. (If it is powered by adapter, auto off function is disabled.)

### **Tare Function**

When using this scale, the weight of an object, such as a blanket, can be subtracted from the total weight in order to determine the weight of the patient alone. Ensure that the edges of the object are on the scale and not touching the floor.

1. With all weight off the scale, press the ON/OFF button to turn on the scale.
2. Wait until the “0.0” appears on the display.
3. Place the object to be tared on the platform. The display will blink “=====” until the weight of the object is determined.
4. Do not remove the object. Then press the **ZERO** button.
5. Place the patient on the scale. The scale will automatically deduct the tare weight of the object from the gross weight of the patient and item together.
6. The weight of the patient will appear on the scale.
7. When the patient and the object are removed from the scale, the display will show “UL”.
8. To clear the tared weight, press the **ZERO** button.

# MAINTENANCE

## **Maintenance**

The following pages provide instructions for maintenance, cleaning, calibration, and troubleshooting for the scale. Maintenance operations other than those described in this manual should be performed by qualified service personnel.

**Caution: Before first use, or after long periods of non-use, check the scale for proper operation and function. If the scale does not operate correctly, refer to qualified service personnel.**

1. Check the overall appearance of the scale for obvious damage, wear, and tear.
2. If applicable, inspect the AC adapter cord for cracking, fraying, and for broken/bent prongs.

## **Cleaning and Disinfecting**

Proper care and cleaning is essential to ensure a long life of accurate and effective weighing.

**Caution: Disconnect the scale from the AC adapter power source prior to cleaning the unit.**

1. Health o meter<sup>®</sup> Professional recommends using one of the following solutions on a soft cloth or disposable wipe:
  - mild soap and water solution
  - 70% isopropyl alcohol
  - solution with 1-5% hydrogen peroxide concentration

After cleaning/disinfecting, wipe with a cloth dampened with water and then with a clean dry cloth. To avoid residue build-up or damp surfaces, ensure the screen and scale parts are completely dry after cleaning.

2. Never use rough or abrasive materials to clean the scale, as these will damage the scale's finish.
3. Do not submerge the scale in water or any other liquid.
4. Do not pour or spray fluids directly on the scale.

## TROUBLESHOOTING

Refer to the following instructions to check and correct any failure before contacting service personnel. Should you have further questions, call Health o meter® Professional Scales Customer Service at 1-800-815-6615.

SYMPTOM	POSSIBLE CAUSE	CORRECTIVE ACTION
Scale does not turn on	<ol style="list-style-type: none"> <li>1. Dead Battery</li> <li>2. Faulty electrical outlet</li> <li>3. Bad power supply</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace batteries</li> <li>2. Use a different outlet</li> <li>3. Replace adapter</li> </ol>
Questionable weight or the scale does not zero	<ol style="list-style-type: none"> <li>1. External object interfering with the scale</li> <li>2. The display did not show "0.0" before weighing</li> <li>3. Scale is not placed on a stable surface</li> <li>4. Scale is out of calibration</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove interfering object from the scale</li> <li>2. Remove patient, zero the scale and begin weighing process again</li> <li>3. Place the scale on a stable surface and begin weighing process again</li> <li>4. Check weight with known weight value</li> </ol>
The display shows "OL"	The load on the scale exceeds the capacity	Remove the excess weight and use the scale according to its capacity of 600 lb / 270 kg
The display shows "UL"	The scale is in under-load condition	Make sure the rubber mat is placed on the base. Or press ZERO to clear a previously tared weight.
The display shows "LO BAT"	The batteries are low	Replace batteries according to instructions

# CALIBRATION

This scale has been factory calibrated, and does not require calibration prior to use. If required, the scale can be calibrated. The following calibration assumes the scale is set to pounds, and 200 lb is employed as the calibration standard.

**Note: Only weights certified and traceable to national standards are to be used for calibration procedures.**

## **Scale Calibration**

ACTION	DISPLAY SHOWS
Press and hold the <b>REWEIGH</b> and <b>ZERO</b> buttons at the same time, while pressing the <b>ON/OFF</b> button to turn on the scale. "LOAD" will briefly appear on the display, followed by "200.0 LB" indicates you can calibrate. Release all three buttons.	"LOAD" followed by  "200.0 LB"
Ensure there is no weight on the scale (except for the rubber mat) and press the <b>REWEIGH</b> button. "Clear" will flash on the display, followed by "-----". At this time the scale is calculating zero calibration. After zero calibration, the display will flash "PUT" followed by "200.0 LB".	"Clear" followed by  "-----". Then "PUT" followed by "200.0 LB"
Place 200 lb on the scale. Then press <b>REWEIGH</b> . "CAL" will appear on the display, followed by "FAC" followed by 5 digits. The calibration factor should be in the range between 8000 and 10000. If the number is out of that range, contact Customer Service at 1-800-815-6615.	"CAL" followed by "FAC" followed by "X.XXXX".
If the calibration factor is within range, press the <b>REWEIGH</b> button. "DONE" will appear on the display, followed by "START", followed by "0.0". Remove the weight from the scale.	"DONE" followed by "START", followed by "0.0".
Calibration procedure is complete.	

# WARRANTY

## Limited Warranty

### **What does the Warranty Cover?**

This Health o meter® Professional scale is warranted from date of purchase against defects of materials or in workmanship for a period of two (2) years. If product fails to function properly, return the product, freight prepaid and properly packed to Pelstar, LLC (see "To Get Warranty Service", below, for instructions). If the manufacturer determines that a defect of material or in workmanship exists, the customer's sole remedy will be replacement of the product at no charge. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. All replaced parts are covered only for the original warranty period.

### **Who is Covered?**

The original purchaser of the product must have proof of purchase to receive warranty service. Please save your invoice or receipt. Pelstar dealers or retail stores selling Pelstar products do not have the right to alter, or modify or in any way change the terms and conditions of this warranty.

### **What is Excluded?**

**Your warranty does not cover normal wear of parts or damage resulting from any of the following:** negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, abuse including tampering, damage in transit, or unauthorized repair or alternations. Further, the warranty does not cover natural disasters, such as fire, flood, hurricanes and tornadoes. This warranty gives you specific legal rights, and you may also have other rights that vary from country to country, state to state, province to province or jurisdiction to jurisdiction.

**To get Warranty Service make sure you keep your sales receipt or document showing proof of purchase.** Call (+1) 800-638-3722 or (+1) 708-377-0600 to receive a return authorization (RA) number, which must be included on the return label. Attach your proof of purchase to your defective product along with your name, address, daytime telephone number and description of the problem. Carefully package the product and send with shipping and insurance prepaid to:

Pelstar, LLC

Attention R/A# \_\_\_\_\_

Return Department

9500 West 55<sup>th</sup> Street

McCook, IL 60525

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